



Media Advisory

Hoover Helpline Activated

March 19, 2020-#1 (12:00 pm) The City of Hoover is announcing that the Hoover Helpline is now officially activated. This is a humanitarian effort created by the City to help Hoover residents during the COVID-19 crisis.

The Hoover Helpline will serve as a one-stop resource line in which Hoover residents can speak with a person and indicate what their needs are during this time. That Helpline representative will take their request, reach out to an agency that can help, find out the information needed and then relay that back to the caller. This service will assist residents in any area they may need help with that is a result of the COVID-19 crisis.

The number for the Hoover Helpline is: 205-444-7877. This line will be open from 9 am to 7 pm seven days a week including weekends. The Helpline is being manned by a small number of Hoover Library employees who are practicing safe social distancing while providing this service.

The City of Hoover is also asking that any business or organization that is providing a service to help residents during this time to please let us know. They can call the same Hoover Helpline number and indicate the help they are providing.

Mayor Frank Brocato and City of Hoover employees understand this is an unprecedented time of uncertainty and concern. Still, we are committed to continuing a level of service and excellence this City is known for and we strive to do it in as personal a way that we can while keeping in line with guidelines from health officials.

FOR MORE INFORMATION CONTACT:
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